

# St Albans Home Energy Support Service



In partnership with Better Housing Better Health.

## Free impartial home energy efficiency advice



Our experts will help you understand what you can do to save energy at home no matter what type of property you live in. This might involve small steps such as adjusting your thermostats and timers as well as other refurbishments such as insulation, heating systems and renewable technology.

## Financial support



We will seek out any energy efficiency grants, funding or benefits you may be eligible for. We will also refer you to other organisations who can support you if you are having trouble paying your bills.

## Energy bill advice and switching



We can look at your bills and make sure you are on the best tariff and receiving the support you are entitled to from your energy supplier.

## Finding your extra help

We're here to help and know that home energy might not be the only cause for concern. If someone in the home is struggling with their mental health, debt or has further needs – we're part of a network and will direct you to other charities and local services.



**St Albans**  
City & District Council

To speak to one of the team at Better Housing Better Health, please call 0800 107 0044 weekdays between 9:00am and 5:00pm or visit [www.bhbh.org.uk](http://www.bhbh.org.uk)

# Is your house leaking heat & money?



Use the Thermal Imaging Camera for **FREE** to:

- Identify draughts and cold spots.
  - Review radiator efficiency
  - Check insulation
  - Save energy
- Learn how to use the camera in an online information session
  - Pay refundable deposit
  - Borrow the camera for 24 hours for **FREE**



**FIND OUT MORE**

[www.sustainablestalbans.org](http://www.sustainablestalbans.org)



**SUSTAINABLE**  
*St Albans*



Registered charity no. 1173118